

Fahad Ahmed Kamal

IT Consultant PMO / BA

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+ Islamabad

Profile Highlights

IT Consultant with 10 years of experience supporting business in delivering projects, working as a liaison bridge between Clients / Products & Technical teams to bring out meaningful products which add in aiding company's portfolio, image among customers and increasing revenue. Major highlights of profile:

- ✦ Requirement Analysis / Gathering
- ✦ Project Management
- ✦ Business Analyst
- ✦ Blockchain / Draw.io / Visio
- ✦ Portfolio Governance (Technical / Commercial)
- ✦ Making & Implementing departmental Strategy
- ✦ Enabling departmental revenues of upto 2.5B + (PKR)
- ✦ Remote Resources Management / Multi-Customer Management
- ✦ SDLC
- ✦ Data Analytics
- ✦ Financial Items management

EXPERIENCE

Freelance – IT Consultant PMO - (2024)

IT PMO Consultant for various projects ranging from full scale Odoo ERP Migration & Implementation :

- Feature set finalization
- Planning & Implementation
- Testing & Execution
- Monitoring

Telenor - (2022 – 2024)

A. M Business Analyst / Digital Integrations/ Governance

- Leading Digital portfolio Governance & partnerships.
- Leading technical integrations with partners and internal systems.
- Managing complete portfolio of 3rd party & internal Integrations with API GW along with managing P&L.
- Client handling & stakeholders management.

IdeoFuzion – (2021 - 2022)

Senior IT Business Analyst – Blockchain.

- IT BA gathering requirements and analysis along with managing clients , project teams and deliveries.
- Coordination with internal & external stake holders.
- Acting as POC for clients as well.

IT Business Analyst

- IT Business analyst, managing project deliveries.
- Coordination with internal & external stake holders.
- Managing multiple projects.
- Product Manager tasked to formulate road map for IT Products.

Telenor Microfinance Bank – (2019 - 2020)

Technical Business Analyst

- Working as a TBA for developing, testing, and implementing technology solutions.
- Coordinate with internal external stake holders.
- Capacity planning.
- Solutioning of multiple products / requirements.

EDUCATION

EMBA

NBS NUST

2017 - 2021

B.E

EME NUST

2009-2013

FSc. Pre-Engineering

Cadet College Hasanabdal

2007- 2009

Sciences

Siddeeq Public School

2005 - 2007

SKILLS

Soft & Hard

Emotional	Intelligence
Collaboration	Enthusiasm
Communication	Negotiation
Team Builder	Conflict resolution
Project Mngt	Budget Mngt
Business strategy	Jira

EXPERIENCE

Telenor - (2014 - 2019)

Solution Architect

Web & App Services Planning

- Responsible for multiple Apps & Web related change requests as per the scope and business requirement, working on project Deliveries like :
 - **Telenor Website.**
 - **Telenor Velocity Website.**
 - **Telenor Global WoW Box App.**
 - **My Telenor App.**
- Ensuring identification and mitigation of risks in the projects along with timely escalations and regular updates to the management.
- Providing insights and guidance for mapping technical flows onto business proposed customer journeys along with enhancements and optimizations of flows.

VAS Planning

- Responsible for multiple projects delivery as per the scope and business requirement.
- Ensuring identification and mitigation of risks in the projects along with timely escalations and regular updates to the management.
- Providing insights and guidance for mapping technical flows onto business proposed customer journeys along with enhancements and optimizations of flows.
- Presenting management with regular projects updates and statuses.
- Stakeholders' management involving external and internal teams for procurement of physical Hardware.
- Responsible for Managing, Monitoring & Reporting multiple VAS platforms like **SDP, USSD, SMSC, IN.**

VAS & CBS Implementation

- Stakeholders' management involving external and internal teams for procurement of physical Hardware.
- Installation & Readiness of Hardware for multiple projects related to IN & VAS and ensuring work is done within the timelines.
- Managing financials of IN & VAS domain.
- Managing and Responsible for project highlights to the department and milestones visibility.

Extra-Curricular Activities

- Traveler, **Hiker**, Trekker.
- **Squash** Player, Cricket Player, Football/ Basketball Player.
- Occasional Cyclist.

INTERNSHIPS

Alcatel Lucent - 1 month

OMCENGINEER(Trainee)

- Responsibilities included looking after sites of Zong CMPAK project
- Monitoring alarms, planning cutovers, rehoming of different sites of Zong.

Zong - 1 month

- Responsibilities included looking after sites of Zong CMPAK project.
- Monitoring alarms, planning cutovers, rehoming of different sites of Zong Internee.

TRAININGS / Tools

- Asia Harmony Processes training (learning all process e.g SLM, RDM, CHM)
- Magento O&M Training
- Info Sec Mobile Security Training
- HSSE Training (fire and Health Safety tips)
- Tomcat Training
- Information Security Fundamentals training
- Google Analytics Training
- Data Science Training
- Tableau Training
- Capacity Planning & Architecture Governance trainings
- Balsamiq
- Visio

LANGUAGES

English	Proficient
Urdu	Proficient
Mandarin	Beginner
Arabic	Beginner