

Noman Zahid

A result-oriented individual looking for an entry-level position as IT Support officer with (BSIT) Bachelor of Science (Hons) in Information Technology from Bahria University (A project of Pakistan Navy). I am also experienced in testing Web Applications using STLC. Looking forward to grow as a proficient IT support officer where I can utilize my acquired skills and potential for mutual growth and success.



noman.zahid21@gmail.com



0323-4551257



Lahore, Pakistan

SKILLS

Interpersonal Skills

Active Listening

Management Skills

Critical Thinking

Flexible to adapt Team's Environment

LANGUAGES

English

Professional Working Proficiency

Urdu

Full Professional Proficiency

WORK EXPERIENCE

IT Support Officer KUDU

08/2023 - 08/2024

Riyadh, Saudi Arabia

Achievements/Tasks

- Installation, Configuration, Troubleshooting of POS system.
- Provide support, including documentation and reports.
- Monitor and Maintained POS System and Network.

IT Support Officer Aqeeq International Academy Riyadh

02/2021 - 01/2022

Riyadh, Saudi Arabia

Achievements/Tasks

- Installation, Configuration, Troubleshooting of computer software and hardware.
- Monitor and Maintained computer system Lab.
- Support the roll out of new application.

SQA Analyst RLT Square

05/2018 - 01/2021

Lahore, Pakistan

Achievements/Tasks

- Manual website testing.
- Knowledge of usability testing.
- Functional & non functional testing.
- STLC model being followed on daily bases tasks.
- Generate report and review the same with teams to provide support.

EDUCATION

Bachelor of Science (Hons) Information Technology (BSIT) 2014-2018
Bahria University Lahore, Pakistan

Intermediate in Computer Science (ICS) 2012-2014
BISE Lahore, Pakistan

Matric in Science (2010-2012)
FBISE Islamabad, Pakistan

CERTIFICATES

Cisco Certified Network Associate (CCNA) (Udemy)

The Ultimate SAP S/4HANA Course 2023:From Zero to Expert (Udemy)

SAP Material Management (DTS-SAP Partner)