

## S M Hamza Saeed

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### SUMMARY

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With over 4+ years of dedicated experience in the quality assurance domain, I am a meticulous and dedicated professional with deep expertise in software engineering nuances. Furthermore, enhancing my skill set and understanding of the domain knowledge of core banking systems. A certified tester from ISTQB.

- Led a QA team in identifying and resolving critical defects, resulting in a dire improvement in client product and project quality ratings.
- Designed and executed comprehensive performance testing strategies, leading to enhancement in application responsiveness and stability.
- Worked in the Banking domain and have domain knowledge on infinity platforms such as Origination, Mobile Banking, Internet Banking, and Infinity Assist.
- Collaborated with development teams to streamline the release process efficiently within the Project Timeline.
- Eager to continue driving impactful contributions and staying at the forefront of technological advancements.

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### EXPERIENCE

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#### QA Lead

Auton8 | Australia  
SEP 2023 – Present



- Agile and Scrum frameworks for releases and well-organized sprints.
- Built automated test scripts to handle repetitive software testing work.
- Mentored junior team members, fostering growth and enhancing team performance.
- Standardized bug reporting methods for better communication between QA and development teams.
- Implemented automation tools, increasing testing accuracy and reducing manual effort.
- Professional services and support in a dynamic work environment.
- Critical thinking to analyze problems, evaluate solutions, and make decisions.
- Standup scrum meetings to provide status updates and address any roadblocks.
- Communicating suggestions to developers for improving software performance and usability.
- Create and maintain comprehensive test plans, test cases, and test scripts.

#### QA Engineer

Systems Limited | Pakistani Multi-National  
FEB 2021 – SEP 2023



- Developed and implemented software test plans and strategies.
- Identified critical defects through rigorous testing, resulting in a more stable product release.
- Improved customer satisfaction by thoroughly validating user requirements during testing.
- Completed in-depth usability testing on Windows, Mac, and Android/iOS mobile devices.
- Streamlined QA processes for improved efficiency, reducing project completion time.
- Provide leadership and guidance to the QA team members, Scope, schedule, status, and documentation.
- Design, develop, and maintain automated test suites to enhance efficiency and coverage.
- Identify and prioritize test cases based on risk analysis and business requirements.
- Coordinate with stakeholders to communicate testing progress, issues, and recommendations.
- Document defects thoroughly and track them through resolution.
- Familiarity with tools like JIRA, Basecamp, Selenium, Browser Stack, Postman, or similar testing frameworks.
- Solid understanding of software development lifecycle (SDLC) and agile methodologies.

#### WEB Development and QA Activities

Online Projects | Pakistan and International  
JUN 2020 – FEB 2021

- WordPress Development.
- Module Testing.
- Test Case Documentation.



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## SKILLS

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- Database – MySQL
- JMeter
- Automation (Scripts)
- JIRA, Azure DevOps
- Selenium
- Browser Stack for cross-browser Compatibility
- Postman

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## PROFESSIONAL ACHIEVEMENT

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### Products Testing & Implementation

- Temenos T24
- Infinity
- Auton8
- CRM
- ERP

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## RELEVANT PROJECTS

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- Auton 8 recorder
- Auton 8 portal
- Police Bank (Retail Banking, Origination, Spotlight, Infinity Assist)
- Invest Bank (Retail Banking, Origination, Spotlight, Infinity Assist)
- Khushali Bank (Retail Banking, Origination)
- First Abu Dhabi Bank (Core Banking)
- Best-Seller (Microsoft Dynamics CRM)
- Superga (Microsoft Dynamics CRM)
- MEDAIR (Enterprise Services)

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## LICENSES & CERTIFICATIONS

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- MB-910: Microsoft Dynamics 365 Fundamentals (CRM)
- ISTQB Certified Tester – Foundation-level
- Scrum Foundation Professional Certificate SFPC
- API Test Automation with Postman
- Certified Agile Manual and Automation Testing
- Certified in Agile Scrum and Essentials

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## EDUCATION

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**Bachelor In Software Engineering**  
COMSATS University, Islamabad, Pakistan

2016 – 2020

**A-Levels – Pre-Engineering**  
Roots G-8, Islamabad, Pakistan

2013 – 2015

**O-Levels – Science**  
Saint Mary's Academy, Pakistan

2010 – 2012