



TARIQ MAHMOOD

Senior Developer | Manager Support & Services | Solopreneur | CTO
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SUMMARY

Result driven individual with experience in high profile, team-oriented, and fast-paced environment to architect, design, develop, test, implement, integrate, optimize, maintain and support business applications by playing liaison role among business partners, technical domains, and stakeholders with training material and trainings.

DEVELOPER

- Professional in translating business requirements into detailed technical specifications and perform the build activities to deliver a solution from the design stage to a functional application.
- Professional in coding, debugging, configuration, and testing.
- Strong analytical and problem-solving skills.
- Ability to provide high level of quality and productivity.
- Good and quick learner of new technologies and frameworks.
- Collaborate with the business product owners, IT partners during Inception of Product to Implementation and Support until meeting Acceptance Criteria.

MANAGER SUPPORT

- Lead team of .NET & Sharepoint professionals to support web applications & portals issues, new and changes/enhancement requirements.
- Professional in implementation and delivery of incident, problem and change management for support & services through BMC Remedy in respect to ITIL processes.
- Plan and Perform Technology Upgrades for Portal and Web Applications Platforms.
- Review and Approve High availability, Archiving and DR Solutions.

EDUCATION

BS Computer Science : Cyprus College, Nicosia Cyprus [Business Applications Major]

Sep-1989

BSc : Punjab University, Lahore Pakistan

Apr-1986

SKILLS

- **Development Tools** C#, ASP.NET, Javascript, HTML, CSS
.NET, DevExpress ASP.NET Controls, FusionCharts Suite XT and FusionWidgets XT
Visual Studio Code, Visual Studio, Enterprise Framework, Wordpress, TFS
- **ERP** Projectwise, SPF, ECM, SCCM, Sophos, BMC Remedy, MRO PRISM, JDE OneWorld Financials, Pemto, Ramis, Commonality
- **Data** MS SQL, Oracle, DB2, Active Directory, SSIS, ETL
- **API** C#, LINQ, ADO.NET Entity Data Model, EF Designer from Data, Visual Studio, Fiddler
- **Tools** Excel, Project, Powepoint
- **AI** Canva
- **Programming Expertise** Develop Intuitive Business Applications
Design BI Dashboards for Performance Monitoring & Control
Develop WebAPI & ETL Packages
Deliver Solutions with Applications Service Excellence
- **Project** SDLC, Agile, Jira, Visio, MS Project

PROFESSIONAL EXPERIENCE

Startup : e-Commerce Solopreneur

Jul 2021 - Present

- Building Future Framework for e-Commerce & Social Media (Demo)

SABIC Developer | Manager Support & Services | Mentor | ERP Analyst

Jul 1996 - Jul 2017

- Transformed several IT processes into live BI Dashboards, helping IT to achieve operational excellence.
- Streamlined support & services process in accordance with ITIL & ITSM using BMC Remedy system to achieve 100% Incident Resolution Time and Customer Satisfaction for Change Requirements.
- Lead Plant MRO PRISM, JDE Financial Modules Implementation projects and A/P Modules of MRO PRISM & JDE Financials Integration.